

# **Electronic Consent Based SSN Verification (eCBSV) Service**

*Technical Information Guide*

*Version 1.0*

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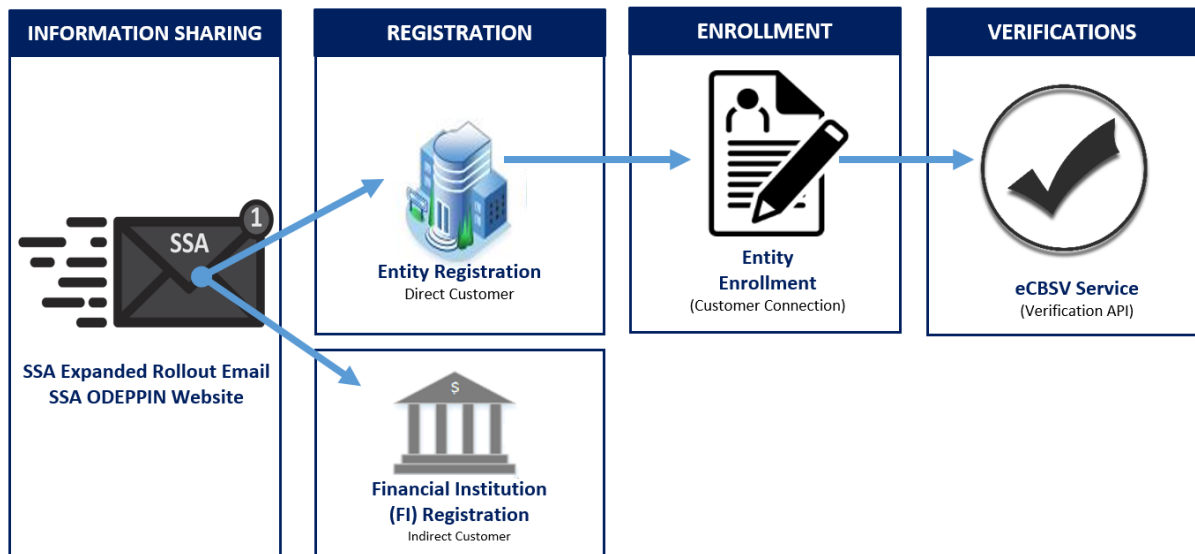
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## 2 INTRODUCTION

### 2.1 Overview and Background

The Social Security Administration's (SSA) Electronic Consent Based SSN Verification (eCBSV) service provides Permitted Entities with the capability to perform real-time Social Security Number (SSN) verifications. The eCBSV service is a Representational State Transfer (REST) service to verify whether the name, date of birth, and SSN obtained from a consenting Numberholder matches the data as it appears in SSA's records. Additionally, if SSA's records show that an individual is deceased, a death indicator will be provided to the customer as part of the verification.

In the Expanded Rollout, SSA will send email invitations to directly enroll in eCBSV to companies who applied during the initial application period in July 2019. In the future, SSA may announce open direct enrollment periods on its eCBSV website. The diagram displayed below provides a high-level view of the steps required to use the eCBSV service:



More information about eCBSV program and business process may be found at the following link:  
<https://www.ssa.gov/dataexchange/eCBSV/>



**NOTE:** Financial Institutions have the option to **indirectly** participate in the eCBSV program through a Service Provider. Please see Appendix A for more information about the Indirect Registration for Financial Institutions.

## 2.2 *Recommended Technical Expertise*

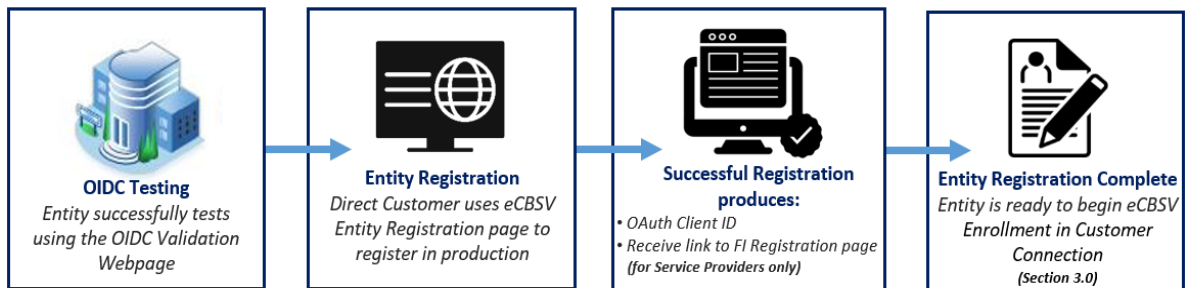
Social Security recommends that each entity wishing to **directly** enroll in the eCBSV program have familiarity with the following concepts:

- Extended Validation SSL certificates
- OpenID Connect specification (OIDC), including Discovery, Dynamic Client Registration, and Authorization Code Flow
- JSON Web Tokens (JWTs)
- OAuth 2, including JWT client assertion
- Understanding of REST API requests and responses (JSON) and headers
- JSON Web Encryption (JWE)

### 3 REGISTRATION – TECHINICAL SPECIFICATIONS

#### 3.1 *Process Overview*

The diagram displayed below provides the high-level steps required by an Entity to register to use the eCBSV service:



### 3.2 Registration Flow

(Refer to Figure 1 below)

During registration of an Entity, the SSA system will:

- Verify that Extended Validation (EV) SSL certificates are in place at relevant domains
- Create an SSA client in the Entity's OIDC Identity Provider (IdP) through dynamic client registration
- Create a mapping from the Entity's email domain to the Entity's OIDC IdP login page to facilitate the end-user authentication code flow
- Create the Entity's OAuth Client ID in the SSA authentication layer and email it to the Entity

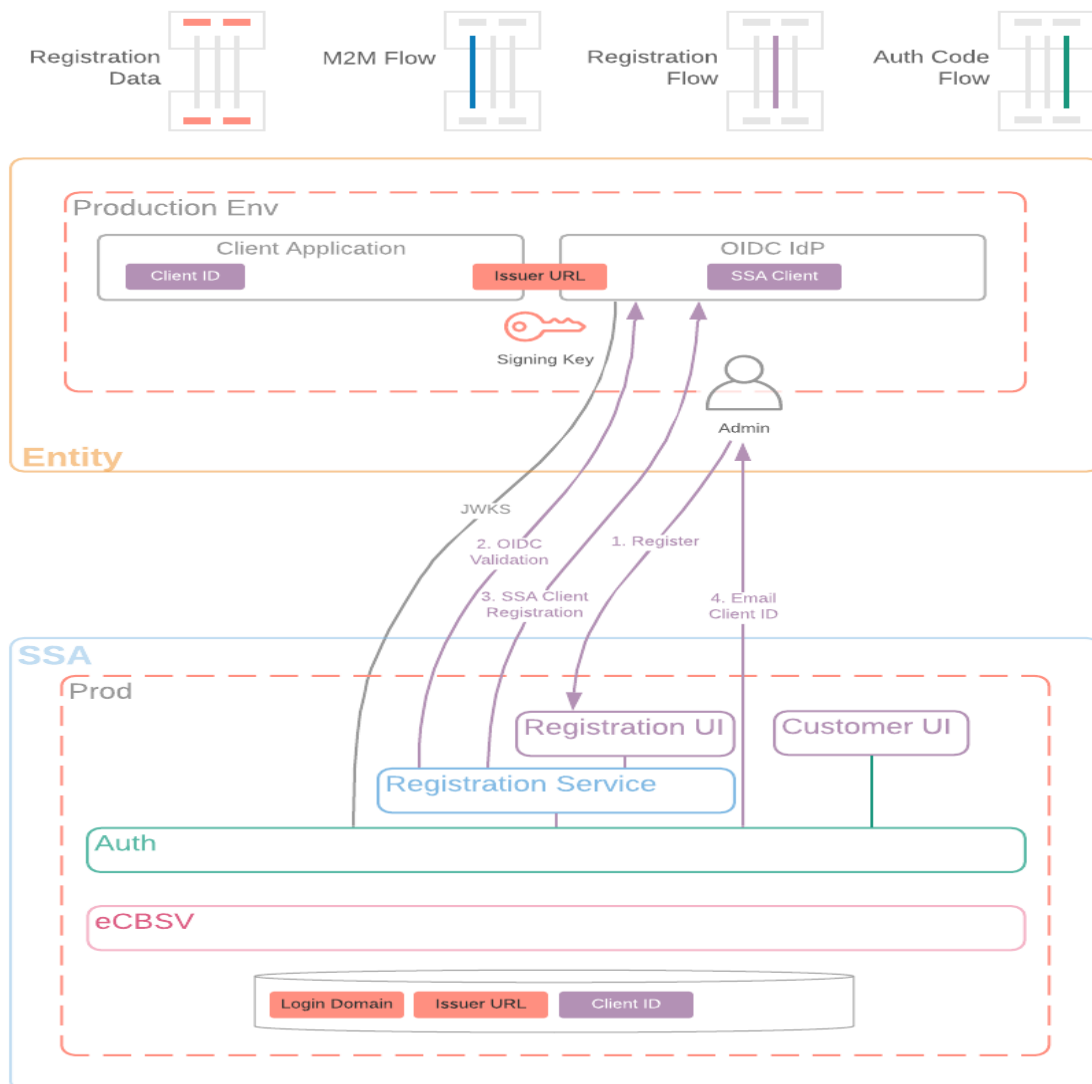


Figure 1. Registration Flow

### 3.3 End-User Authorization Code Flow

(Refer to Figure 2 below)

In the end-user authorization code flow, displayed on the next page, the user is prompted to enter a corporate email address at SSA's user interface. The user is redirected to the Entity's OIDC IdP, where they can present their credentials to obtain an authorization code. SSA's authentication layer can use the authorization code to obtain a token from the Entity's OIDC IdP to verify and allow access to the eCBSV Customer Connection portal.

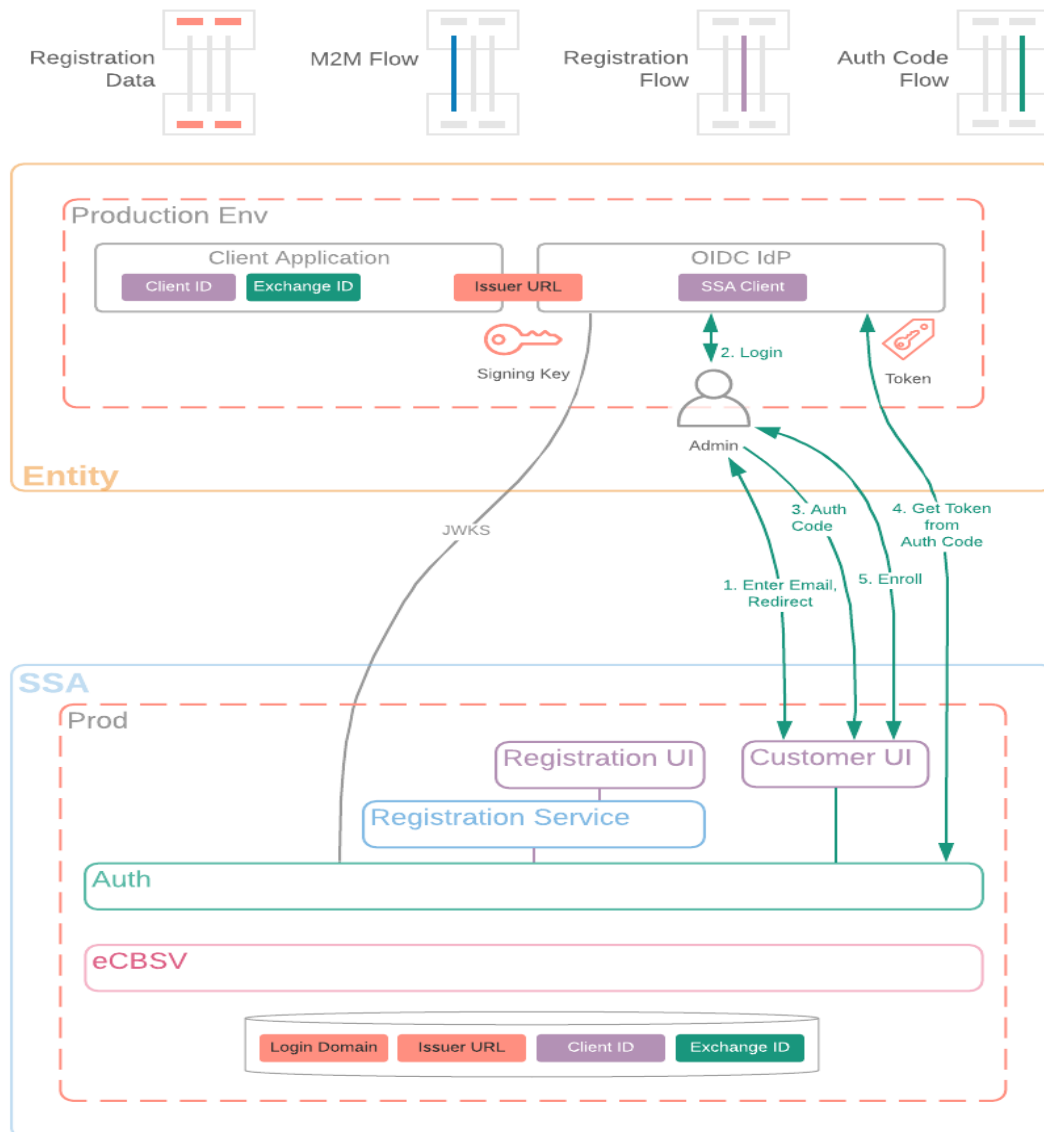


Figure 2. Authentication Code Flow



### 3.4 Machine-to-Machine Flow

(Refer to Figure 3 below)

In machine-to-machine flows, the Entity's client application creates a client assertion JSON Web Token (JWT) using a designated issuer URL and signing key (that the OIDC IdP serves at its JWKS endpoint). That JWT is presented to SSA's authentication layer to obtain an access token, which can then be used in REST calls to eCBSV services along with the Exchange ID received after completing enrollment.

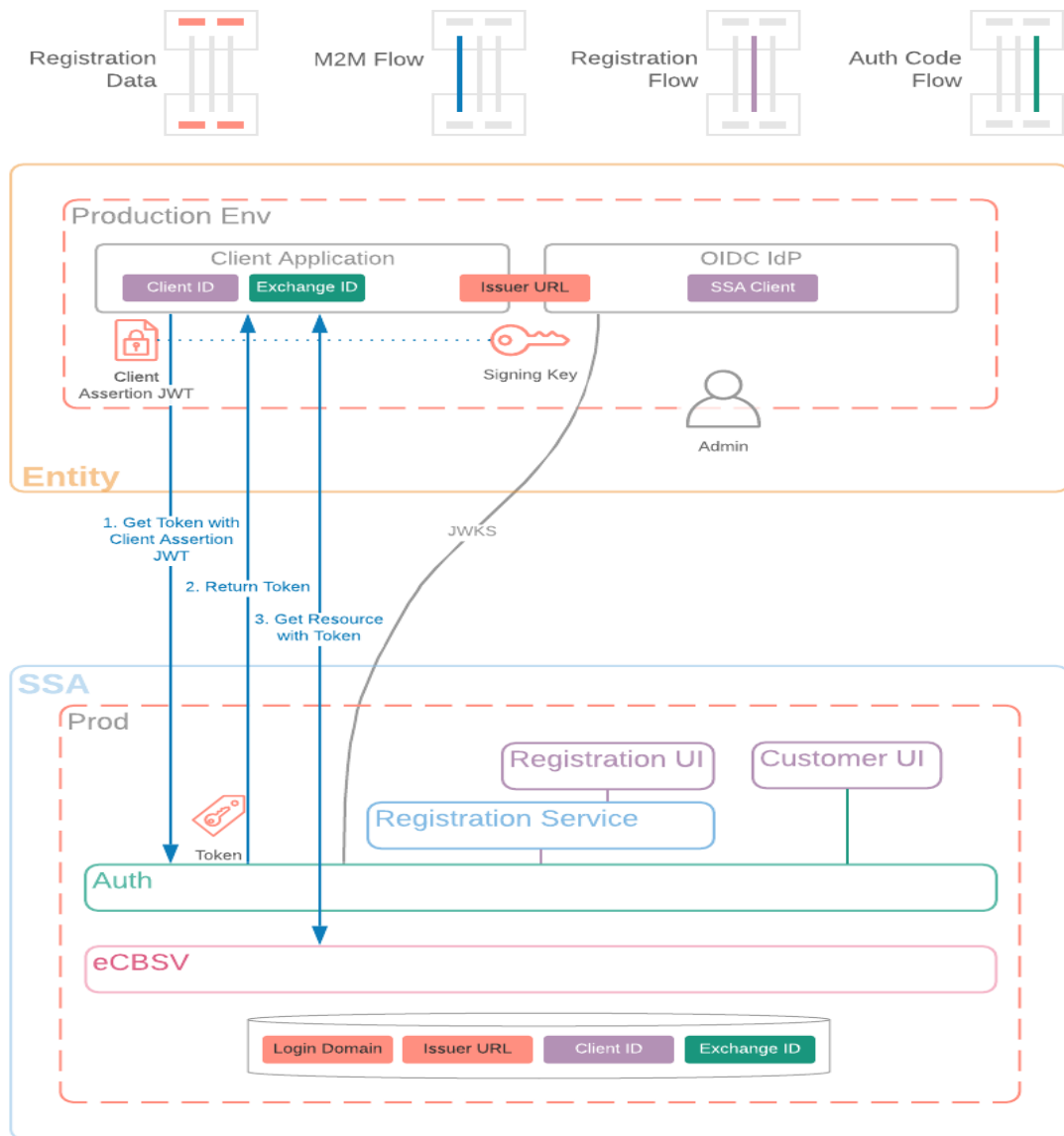


Figure 3. Machine to Machine Flow

### 3.5 Full Systems Flow Diagram

(Refer to Figure 4 below)

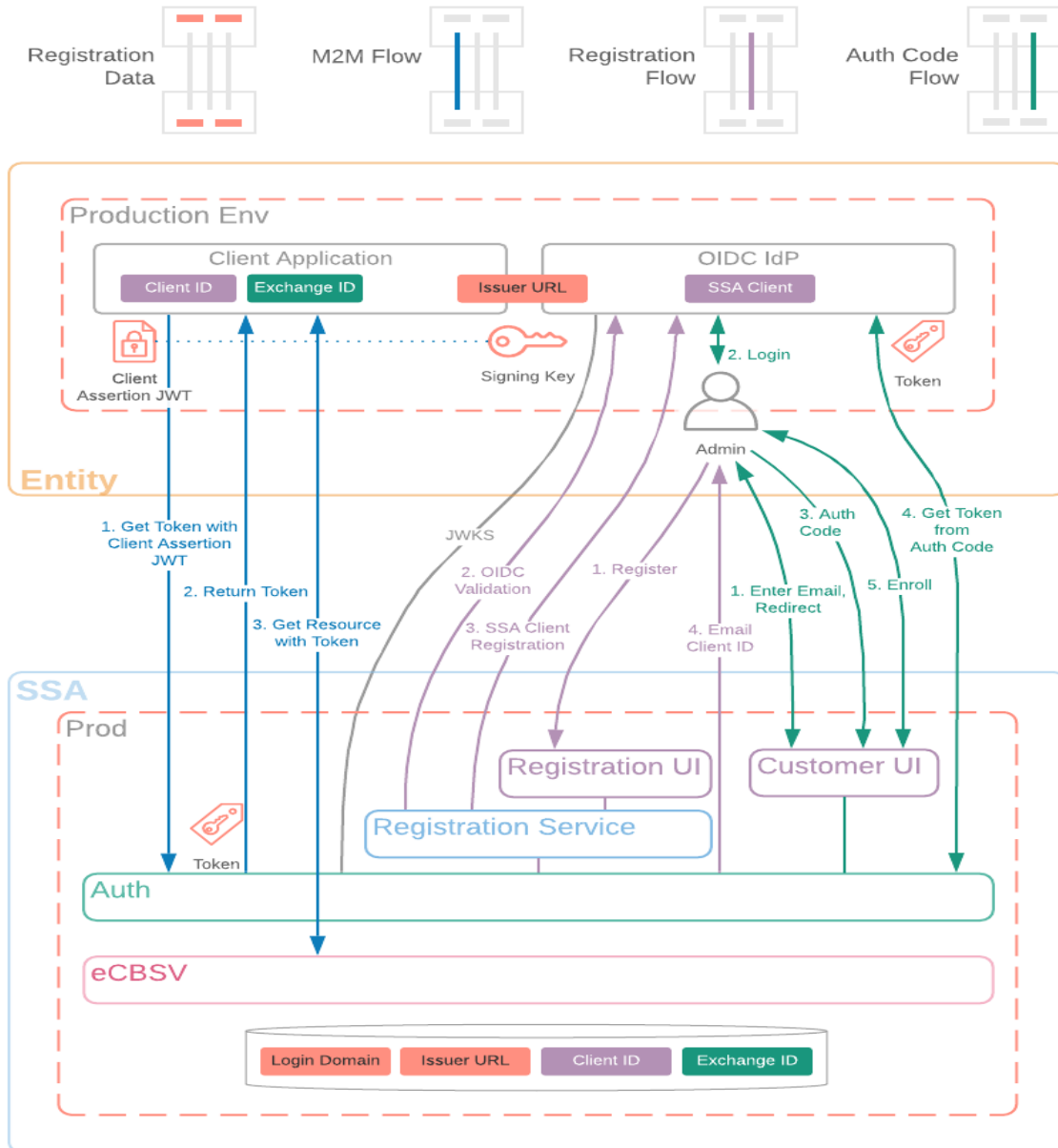


Figure 4. Full System Flow

### 3.6 Open ID Connect Provider

In order to login with a corporate identity to access SSA's business services, entities are required to host an OpenID Connect Provider (OP) that supports the following capabilities:

- [Dynamic Client Registration](#)
- [Authentication using the Authorization Code Flow](#)



**REQUIRED:** refer to the OIDC Technical Specifications in the table, EAZE/eCBSV OpenID Connect Requirements Summary, to ensure the requisite criteria are met to register with eCBSV. In some cases, the OIDC Connect Configuration specifications for eCBSV differ from OIDC/JWT specifications.

In order to support these features, the entity **MUST** host and implement the following endpoints:

- Well known OpenID Configuration Endpoint
- Dynamic Client Registration Endpoint
- JWKS Endpoint
- Authorization Endpoint
- Token Endpoint
- UserInfo Endpoint

The entity **MUST** use *Extended Validation (EV) SSL certificates* for endpoint authentication and utilize TLS 1.2<sup>1</sup> for any communication with these endpoints. The Extended Validation (EV) certificate **MUST** conform to the specification defined in [Entity Extended Validation Certificate Requirements](#) and be issued from a supported certificate authority defined in Appendix B of this document.



It is **strongly recommended** that entities use one of the many OpenID Connect Provider products, SaaS Providers, or open source projects available that **ALREADY** meet the requirements defined here, rather than attempting to develop their own solution.

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<sup>1</sup> TLS 1.3 will be required by January 1, 2024 as per [NIST SP 800-52 Rev. 2 here](#). SSA may offer TLS 1.3 as an option prior to that date.

### 3.7 EAZE/eCBSV OpenID Connect Requirements Summary

OIDC/JWT Specification Item	OIDC/JWT Specification Requirement	EAZE/eCBSV-Specification Requirement
<b>ENDPOINTS</b>		
EV SSL Certificates	Not required (TODO Reference)	EV SSL Certificates
TLS	<u>TLS is required. Version is not dictated.</u>	TLS 1.2 (This is a NIST Requirement)
<b>OIDC CONFIG</b>		
token_endpoint	<b>REQUIRED</b> unless only the Implicit Flow is used	<b>REQUIRED</b> because Authorization Code Flow is used
userinfo_endpoint	RECOMMENDED	<b>REQUIRED</b>
registration_endpoint	RECOMMENDED	<b>REQUIRED</b> Needed to create Auth Code SSA client at Entity IdP
grant_types_supported	Dynamic OpenID Providers MUST support the authorization_code	<b>REQUIRED</b>
token_endpoint_auth_methods_supported	OPTIONAL	<b>REQUIRED</b> Must contain client_secret_post
scopes_supported	RECOMMENDED	<b>REQUIRED</b> Must contain openid, email, roles
<b>DYNAMIC CLIENT REGISTRATION</b>		
client_secret	OPTIONAL	<b>REQUIRED</b> for Auth Code Flow
client_secret_expires_at	REQUIRED if client_secret is issued	MUST be 0

JWKS ENDPOINT		
R256 sig keys	No specification	Keys must expire after 367 days and rotate
AUTHORIZATION ENDPOINT		
state	RECOMMENDED	REQUIRED
nonce	OPTIONAL	REQUIRED
CLIENT ASSERTION JWT		
Kid (key)	Essentially optional. The kid must be available but not necessarily via JWKS endpoint or the JWKS endpoint as an IdP.	REQUIRED Signed by a kid (key) available at the JWKS Endpoint
iss (issuer)	REQUIRED, though not necessarily an IdP Issuer URL	<i>iss (issuer) must match the OIDC IdP Issuer URL</i>

### 3.8 *OIDC Discovery*

The well-known OpenID Configuration endpoint **MUST** conform to [Section 4.1 of the OpenID Connect Discovery](#) specification.

The endpoint **MUST** respond to **GET** requests at the path `/.well-known/openid-configuration` and **MUST** serve a valid OpenID Configuration document as described in [Section 4.2](#).

The entity **MUST** support all the **REQUIRED** values described in [Section 3](#) as well as the following **ADDITIONAL** values:

- **token\_endpoint**  
This value **MUST** be the URL of the [Token endpoint](#) (required to support the authorization code flow).
- **userinfo\_endpoint**  
This value **MUST** be the URL of the [UserInfo endpoint](#).
- **registration\_endpoint**  
This value **MUST** be the URL of the [Dynamics Client Registration endpoint](#).
- **grant\_types\_supported**  
At a minimum, the entity **MUST** support the **authorization\_code** grant type.

- **scopes\_supported**  
At a minimum, the entity **MUST** support the openid, email, and roles scopes. (Note that the roles scope is reserved for future use and can contain an empty value at this time)
  - Entities must ensure controls are in place to properly set attributes that allow Authorized Users access to the eCBSV service. See the user agreement for more information.
- **userinfo\_signing\_alg\_values\_supported**  
At a minimum, the entity **MUST** support the RS256 signing algorithm.
- **token\_endpoint\_auth\_methods\_supported**  
At a minimum, the entity **MUST** support the client\_secret\_post method.
- **claim\_types\_supported**  
The entity **MUST** support normal claims. If omitted, SSA assumes only normal claims. The SSA RP will ignore distributed claims.

### 3.9 Dynamic Client Registration Endpoint

The entity **MUST** host a dynamic client registration endpoint in accordance with [Section 3 of the OpenID Connect Dynamic Client Registration](#). The endpoint **MUST** use TLS 1.2<sup>2</sup> and **MUST** be secured using an EV SSL certificate. The URL for this endpoint **MUST** match the value of the **registration\_endpoint** in the OpenID Connect configuration document.

The entity may **OPTIONALLY** provide an Initial Access Token or other Authorization header during entity registration which restricts dynamic client registration requests to only SSA's services. The entity may also restrict dynamic client registration calls to only be permitted from SSA source IP addresses in the CIDR block: **137.200.0.0/16**.

The entity **MUST** support all the **REQUIRED** values described in [Section 3.2](#) as well as the following **ADDITIONAL** values:

- **client\_secret**  
This value along with the **client\_id**, **MUST** be unique for the SSA RP. Furthermore, this value **MUST** be confidential and issued in accordance with [Section 5.1.4.2.2 of RFC 6819](#).
- **client\_secret\_expires\_at**  
This value is required to be 0, indicating that the client secret does not expire.

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<sup>2</sup> TLS 1.3 will be required by January 1, 2024 as per [NIST SP 800-52 Rev. 2 here](#). SSA may offer TLS 1.3 as an option prior to that date.

If a **client\_secret** is compromised, the entity **SHALL** immediately take the following action:

- Notify SSA of the compromised **client\_secret** value.
- Expire the **client\_secret** to force re-authentication.

### 3.10 JSON Web Key Set (JWKS) Endpoint

The entity **MUST** host a JSON Web Key Set (JWKS) endpoint that conforms to the specification defined in [Section 5 of RFC 7517](#). The endpoint **MUST** use TLS 1.2 and **MUST** be secured using an EV SSL certificate. The URL for this endpoint **MUST** match the value of **jwtks\_uri** in the OpenID Connect configuration document.

The array of **KEYS** retrieved from the endpoint **MUST** contain at least **ONE** JSON Web Key (JWK) value that utilizes the RSASSA-PKCS1-v1\_5 scheme as defined in [Section 3.3 of RFC 7518](#).

The entity **MUST** specify the following attribute values for the key(s):

- **use**  
This value **MUST** be **sig** for the key.
- **alg**  
This value **MUST** be **RS256** for the key.

The entity OP must use the associated private key to sign any JSON Web Tokens (JWTs) (such as the id\_token or user's claims) when communicating with SSA. SSA will utilize the public keys to verify the signature of the JWT. The entity must not disclose the private keys used for signing to any third-parties.

Finally, the keys **MUST EXPIRE** after a maximum of 367 days and **MUST** be **ROTATED** accordingly.

It is recommended that both the expiring and new keys be available during rotation to avoid interruption of service.

In the case that a private key is compromised, the entity **SHALL** immediately take the following action:

- Notify SSA immediately of the public key that corresponds to the compromised private key.
- Delist the compromised key at the JWKS endpoint.
- Generate a new public-private key pair (in accordance with the specifications described above) and list the new public key at the JWKS endpoint.

### 3.11 Authorization Endpoint

The entity **MUST** host an Authorization endpoint that conforms to the specification defined in [Section 3.1.2 of OpenID Connect Core](#). The endpoint **MUST** use TLS 1.2<sup>3</sup> and **MUST** be secured using an EV certificate. The URL for this endpoint **MUST** match the value of **authorization\_endpoint** in the OpenID Connect configuration document. The endpoint **MUST** support authentication using **Authorization Code Flow** as defined in [Section 3.1.1 of OpenID Connect Core](#).

The entity **MUST** support Authentication requests with all the **REQUIRED** values described in [Section 3.1.2.1 of OpenID Connect Core](#) as well as the following **ADDITIONAL** values:

- **state**  
This value is used to mitigate Cross-Site Request Forgery (CSRF) attacks and **MUST** be passed as-is when the entity OP invokes the callback specified in the **redirect\_uri** Authentication request parameter.
- **nonce**  
The value is passed through unmodified from the Authentication request to the ID Token.  
The following value is **RECOMMENDED** in order to improve user experience:
  - **login\_hint**  
This is a hint about the login identifier that the end-user might use to log in (typically a corporate email address).

If the end-user is authenticated successfully, the entity OP **MUST** respond to an Authentication request with a valid success response in accordance with [Section 3.1.2.5 of OpenID Connect Core](#).

If the Authentication request object coming from the SSA Relying Party (RP) is invalid or there is an error during authentication, the entity OP **MUST** respond with a valid error response as defined in [Section 3.1.2.6 of OpenID Connect Core](#).

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<sup>3</sup> TLS 1.3 will be required by January 1, 2024 as per [NIST SP 800-52 Rev. 2 here](#). SSA may offer TLS 1.3 as an option prior to that date.



### 3.12 Token Endpoint

The entity **MUST** host a Token endpoint that conforms to the specification defined in [Section 3.1.3 of OpenID Connect Core](#). The endpoint **MUST** use TLS 1.2 and **MUST** be secured using an EV certificate. The URL for this endpoint **MUST** match the value of *token\_endpoint* in the OpenID Connect configuration document. The entity OP **MUST** validate all Token requests from the SSA RP in accordance with [Section 3.1.3.2 of OpenID Connect Core](#). Furthermore, the endpoint **MUST** authenticate Token requests from the SSA RP using the *client\_secret\_post* method defined in [Section 9 of OpenID Connect Core](#).

If the Token request was successfully validated, the entity OP **MUST** respond with a valid success response in accordance with [Section 3.1.3.3 of OpenID Connect Core](#).

If the Token request object coming from the SSA RP is invalid or there is an error during validation, the entity OP **MUST** respond with a valid error response as defined in [Section 3.1.3.4 of OpenID Connect Core](#).

### 3.13 UserInfo Endpoint

The entity **MUST** host a UserInfo endpoint that conforms to the specification defined in [Section 5.3 of OpenID Connect Core](#). The endpoint **MUST** use TLS 1.2<sup>4</sup> and **MUST** be secured using an EV certificate. The URL for this endpoint **MUST** match the value of *userinfo\_endpoint* in the OpenID Connect configuration document. The entity OP **MUST** authorize all UserInfo requests from the SSA RP via an OAuth 2.0 Bearer Token as specified in [RFC 6750](#).

If the UserInfo request was successfully authorized the entity OP **MUST** respond with a valid UserInfo response in accordance with [Section 5.3.2 of OpenID Connect Core](#). At a minimum, the entity OP **MUST** use JSON format and sign all UserInfo response objects. As such, the content-type header for the HTTP response **MUST** be *application/jwt*. As defined in the specification the signed response **MUST** include *iss* (issuer) and *aud* (audience) claims.

If the UserInfo request object coming from the SSA RP is invalid or there is an error during authorization, the entity OP **MUST** respond with a valid error response as defined in [Section 5.3.3 of OpenID Connect Core](#).



**NOTE:** Entities **CANNOT** move forward until technical development from this section has been completed

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<sup>4</sup> TLS 1.3 will be required by January 1, 2024 as per [NIST SP 800-52 Rev. 2](#). SSA may offer TLS 1.3 as an option prior to that date.

## 4 REGISTRATION – TEST SERVICE

### 4.1 Entity OIDC URL Validation Web Page

Once an entity has met all prerequisites and completed their development as specified in Section 3 of this document, the entity is highly encouraged to test prior to attempting to register in Production. The entity's OIDC URL and Dynamic Client Registration Authorization Header Credential should be tested to ensure there are no issues with it **prior to attempting registration in production.**

A link to the OIDC URL Validation web page can be found here: [Entity OIDC Issuer Validation](#)

### 4.2 Validation WebPage Screen Shots

Screen prints and instructions will be provided here at a later time.

### 4.3 OIDC Issuer URL Web Page Error Codes and Exception Handling

The test validation process will provide an Error Code with a corresponding http code indicating that there is a problem with the OIDC Issuer URL, the EV SSL certificate, and/or the Dynamic Client Registration Authorization Header Credential.

Error Code	Error Code Description	http Code
	<i>This information not yet available.</i>	

### 4.4 Successful Test and Next Steps

When a successful validation message is displayed at the bottom of the screen the entity MUST complete the following steps to continue with the registration process:

1. Entity MUST delete the OAuth Client ID generated during validation testing
2. Access the eCBSV Entity Registration webpage to register in production.

NOTE: Screen shots and Instructions for using the eCBSV Entity Registration screen will be provided at a later time.

## 5 ENROLLMENT – CUSTOMER CONNECTION

### 5.1 *Enrollment: Customer Connection Overview*

Once successfully registered, the entity is ready to complete the eCBSV Enrollment Process in the eCBSV Customer Connection.

The eCBSV Customer Connection is an automated workflow tool that will guide the entity through the enrollment process. During the enrollment process, the entity is required to provide their Permitted Entity Certification, sign the User Agreement, and purchase the Tier Subscription.

More information about the eCBSV Enrollment process can be found on SSA's eCBSV Webpage: <https://www.ssa.gov/dataexchange/eCBSV/>

Instructions for using the Customer Connection can be found in Appendix C.

### 5.2 *Customer Connection: End-User Authorization Code Integration*

In the end-user authorization code flow, displayed on the system diagram in Section 3.3, Figure 2, the user is prompted to enter a corporate email address at SSA's eCBSV Registration. The user is redirected to the Entity's OIDC IdP, where they can present their credentials to obtain an authorization code. SSA's authentication layer can use the authorization code to obtain a token from the Entity's OIDC IdP to verify and allow access to the eCBSV Customer Connection portal.

### 5.3 *Accessing the Customer Connection*

*NOTE: Additional information about accessing the Customer Connection will be provided here (as applicable), as well as in the eCBSV Customer Connection User Guide, at a later time.*

## 6 VERIFICATION SERVICE – AUTHORIZATION AND ENCRYPTION

### 6.1 *Machine-to-Machine Integration*

In machine-to-machine flows, the Entity's client application creates a client assertion JSON Web Token (JWT) using a designated issuer URL and signing key (that the OIDC IdP serves at its JWKS endpoint). That JWT is presented to SSA's authentication layer to obtain an access token, which can then be used in REST calls to eCBSV services along with the Exchange ID received after completing enrollment. Please reference the System Diagram found in Appendix C of this document.

### 6.2 *Production Endpoint*

SSA's eCBSV service will be available at the following endpoints:

SERVICE ENDPOINT	HEALTH PING ENDPOINT
<a href="https://ecbsvws.ssa.gov/eden/verify">https://ecbsvws.ssa.gov/eden/verify</a>	<a href="https://ecbsvws.ssa.gov/eden/ping">https://ecbsvws.ssa.gov/eden/ping</a>

To consume the eCBSV service, the Entity's API client has to pass an access token in the HTTP Authorization header as a bearer token.

***Please reference Section 10 of this document for more information about the Health Ping.***

### 6.3 *Obtaining Access Token (M2M Flow) - Production*

The API client will obtain the access token from SSA's OAuth Authorization Server.

SSA's OAuth Authorization server will be available at the following endpoint:

SERVICE ENDPOINT
<a href="https://apiauth.ssa.gov/mga/sps/oauth/oauth20/token">https://apiauth.ssa.gov/mga/sps/oauth/oauth20/token</a>

SSA's OAuth Authorization Server follows the **JSON Web Token (JWT) Profile for OAuth 2.0 Client Authentication & Authorization Grants** as described in [RFC7523](#) for issuing an access token and uses the JWT (JSON Web Token) format.

The entity's API client must authenticate with the OAuth Authorization Server using HTTP POST to the token endpoint. The following request parameters **MUST** be included:

- **grant\_type** - **MUST** contain the value "client\_credentials"
- **client\_assertion\_type** - **MUST** contain the value "urn:ietf:params:oauth:client-assertion-type:jwt-bearer"
- **client\_assertion** - **MUST** contain a single JWT - **Requirements for the content of this JWT are described below.**

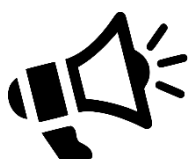
*If the request contains a client\_id parameter, this client\_id value **MUST** match the "sub" value claim in client\_assertion.*

#### **client\_assertion JWT requirements**

- The JWT **MUST** be signed with the Entity's Private key. Details about the Public Key **MUST** be available at the Entity's OpenID Connect (OIDC) JSON Web Key Set (JWKS) endpoint.
- The JWT header **MUST** have the following attributes:
  - **alg** This value **MUST** be RS256
  - **kid** This value **MUST** be the Key ID of the Private Key used to sign the JWT

The Entity's OIDC JWKS Endpoint **MUST** have a reference to this "kid" and include the corresponding Public Key information.

- The JWT body **MUST** have the following claims:
  - **iss** The issuer of this JWT. This value **MUST** be the same issuer URL as specified in the Entity's OIDC Configuration.
  - **sub** This is the Subject Identifier. Its value **MUST** be the **client id** provided by SSA following successful registration with the eCBSV service.
  - **aud** This is the Audience Identifier value and its value **MUST** be SSA's OAuth Token Endpoint: <https://apiauth.ssa.gov/mga/sps/oauth/oauth20/token>
  - **exp** This value **MUST** be the expiration time on or after which the JWT is not accepted for processing and **should be short-lived**, on the order of a few minutes
  - **iat** This value **MUST** be the time at which the JWT was issued



**NOTE:** The access token is valid for 30 minutes. A new token **MUST** be requested at the end of its expiry for continued access.

The signature of this token will be validated using the information in the Entity's JWKS endpoint (jwks\_uri attribute in the Entity's OIDC configuration).

Entity's API client **MUST** use Extended Validation (EV) Secure Socket(s) Layer (SSL) certificates for the OIDC endpoints and **MUST** utilize TLS 1.2<sup>5</sup> to communicate with SSA's OAuth Authorization Server and API service endpoints.



If you encounter an error when accessing this endpoint, please refer to the [OAuth HTTP Error Codes](#) table, located in Section 4.3 of document.

## 6.4 Sample Requests to Production Endpoint

### SAMPLE ACCESS TOKEN REQUEST

POST /mga/sps/oauth/oauth20/token HTTP/1.1

Host: apiauth.ssa.gov

Content-Type: application/x-www-form-urlencoded

Accept: application/json

'grant\_type=client\_credentials&client\_assertion\_type=urn:ietf:params:oauth:client-assertion-type:jwtbearer&

client\_assertion=eyJraWQiOiIyV0hQU...'

### DECODED JWT IN CLIENT\_ASSERTION FROM THE SAMPLE ABOVE

```
{
  "kid": "2WHP5YmLrVhNIWmxWe01xeNY5amlul-qHKnS955IIfY",
  "alg": "RS256"
}
{
  "iss": "https://test.entity.com:7443/auth/realms/gcp",
  "sub": "780e78d2-007a-49af-b916-5cf36978705a",
  "aud": "https://apiauth.ssa.gov/mga/sps/oauth/oauth20/token",
  "exp": 1570725265,
  "nbf": 1570120405,
  "iat": 1570120465
}
```

<sup>5</sup> TLS 1.3 will be required by January 1, 2024 as per [NIST SP 800-52 Rev. 2 here](#). SSA may offer TLS 1.3 as an option prior to that date.

SSA's OAuth Authorization server will verify the client assertion and issue the access token in JWT format.

#### ACCESS TOKEN RESPONSE

```
{
  "access_token": "eyJraWQiOiJaRVNkb3Y2dWJSQVEJrliwiYWxnIjoiUIMyNTYifQ...",
  "token_type": "bearer",
  "expires_in": 1800
}
```

The entity's API Client can now include this JWT Access Token in HTTP Header and call SSA's eCBSV Service (Ex: be <https://ecbsvws.ssa.gov/eden/verify>)

#### ACCESS ECBSV SERVICE

```
GET /eCBSV HTTP/1.1
Host: ecbsvws.ssa.gov
Content-Type: application/json
Accept: application/json
Authorization: Bearer eyJraWQiOiJaRVNkb3Y2dWJSQVQcndxSFILXNzTEJrliwiYWxnIjoiUIMyNTYifQ..."
exchangeID: XXXXXXXX
externalTransactionID: XXXXXXXXXX
```

**exchangeID** value is provided by SSA following successful registration with the eCBSV service.

**exchangeID** HTTP header MUST be included.

The value for **externalTransactionID** HTTP header is the entity's transaction ID. This is optional. This ID helps in correlating requests and troubleshooting.

## 6.5 Encryption Requirements - Production

The JSON data request payload **must** be encrypted using JSON Web Encryption (JWE).

SSA's public JSON Web Key (JWK) with details about the public key meant for encrypting the request payload will be available in the JSON Web Key Set (JWKS) endpoint:

### JWKS ENDPOINT

<https://apiauth.ssa.gov/mga/sps/jwks>



If an error is encountered when accessing this endpoint:

- Refer to [OAuth HTTP Error Codes](#) table located in the Appendix
- Follow-up with [eCSV Technical Support](#), as needed

This will be indicated by the attribute/value "use": "enc" in the JWK.

### EXAMPLE:

#### SSA'S JWKS ENDPOINT WITH SIGNING & ENCRYPTION JWK SAMPLE

```
{
  "keys": [
    {
      "kty": "RSA",
      "kid": "gCMwMdea-fQKPYjvnG0RftNb8JLCDpY1HUGDm0BuEH8",
      "use": "sig",
      "n": "vx3yHbw3fsowtlrz9Q82tvB2mPwCjWgUu3DhKHhv1quLmg5...kxAcB1UQ",
      "e": "AQAB"
    },
    {
      "kty": "RSA",
      "kid": "ewzn-bJHwgP9CEa_zzWg27_9_q6ruxmz4G2gISXEMx0",
      "use": "enc",
      "n": "mPeQt-WxaX9STiil4EZht2FFw9MbhlQLI4tHfeCPYnXX...ltSnSWWh",
      "e": "AQAB"
    }
  ]
}
```

Entities should include the **JWK** key id ( "use": "enc" ) in the JWE header.

Entities can use the following key management algorithm (alg) and content encryption algorithm (enc) combinations to encrypt the request payload as shown in the sample below. **"alg": "RSA-OAEP-256", "enc": "A256GCM" is preferred.**



**Supported algorithm:**

```
{
  "alg": "RSA-OAEP",
  "enc": "A256CBC-HS512",
  "kid": "ewzn-bJHwgP9CEa_zzWg27_9_q6ruxmz4G2gISXEMx0"
}

{
  "alg": "RSA-OAEP",
  "enc": "A256GCM",
  "kid": "ewzn-bJHwgP9CEa_zzWg27_9_q6ruxmz4G2gISXEMx0"
}

{
  "alg": "RSA-OAEP-256",
  "enc": "A256CBC-HS512",
  "kid": "ewzn-bJHwgP9CEa_zzWg27_9_q6ruxmz4G2gISXEMx0"
}

{
  "alg": "RSA-OAEP-256",
  "enc": "A256GCM",
  "kid": "ewzn-bJHwgP9CEa_zzWg27_9_q6ruxmz4G2gISXEMx0"
}
```

## Sample request

**BEARER JWT**

POST /eden/verify HTTP/1.1

Host: [ecbsvws.ssa.gov](https://ecbsvws.ssa.gov)

Accept: application/json

Authorization: Bearer eyJraWQiOiJaRVNkb3Y2dWJSQVVQcndxSFILXNzTEJrliwiYWxnIjoiUlMyNTYifQ...

exchangeID: XXXXXXXX

externalTransactionID: XXXXXXXXXXXX

eyJhbGciOiJSU0EtT0FFUC0yNTYiLCJlbmMiOiJBMjU2R0NNIiwia2kiOiJZXd6bi1iSkh3Z1A5Q0VhX3p6V2cyN

185X3E2cnV4bXo0RzJnSVNYRU14MCJ9.Cb\_kYnv3hm.sAALXJ1k

tkwqMkMilyHR4L61o9J668g..JIUYp1IXT4B59xg.S8eKQhVpvdKC9qn9q9igKQ

COMPONENT	SAMPLE JWE SNIPPET	NOTES
<b>JWE Header</b>	Decoded Value  <pre>{   "alg": "RSA-OAEP-256",   "enc": "A256GCM",   "kid": "ewzn- bJHwgP9CEa_zzWg27_9_q6ruxmz4G2gISXEMx0" }</pre>	Base64 encoded  <p>This header can also contain other attributes like Key ID ("kid" ), JSON Web Key , JWK Set URL (jku) , (X.509 Certificate) x5c etc – and these are Registered Header Parameter Names</p>

## 7 VERIFICATION SERVICE – REQUESTS AND RESPONSES

### 7.1 Data Content for Request

Description: This operation will verify an individual using the input SSN, Name, and Date of Birth against SSA's Master Files.

Produces: `application/json`

The following data must be transmitted in the Request to perform the SSN verification. Any records with erroneous information will not be processed and will be returned to the customer.

#### Request Parameters

Field Name	Description	Max Field Length	Field Type / Format	REQUIRED /OPTIONAL
REQUEST HEADER				
<b>exchangeID</b>	Provided by SSA after successful enrollment.	20	Alpha/ Numeric (A/N)	REQ
<b>Authorization</b>	A unique access token which is valid for 30 minutes.  e.g. Bearer XXXXXXXXXXXXXXXXXXXXX  <b>Refer to section 3.2 Obtaining Access token</b>	n/a	A/N	REQ
<b>externalTransactionID</b>	An optional identifier field, as generated by the user.	36	A/N	OPT  (highly recommend -ed for trouble-shooting)
<b>Content-Type</b>	Identifying the content of the payload as JSON. Only accept " <code>application/json</code> ".	n/a	A/N	REQ

<b>accept</b>	Identifying the content of the payload as JSON. Only accept “application/json”.	n/a	A/N	REQ
<b>REQUEST BODY (PER TRANSACTION)</b>				
<b>EIN</b>	Employer Identification Number of the entity that obtained the number holder consent for matching in the verification service.	9	Numeric	REQ
<b>REQUEST BODY (PER RECORD)</b>				
<b>externalSeqNumber</b>	Sequence number of the record request sent by the external customer	10	Numeric	OPT; highly recommended for troubleshooting
<b>ssn</b>	Numberholder’s SSN No special characters or spaces allowed.	9	Numeric	REQ
<b>dateOfBirth</b>	Numberholder’s Date of Birth Format = <b>MMDDYYYY</b> <b>MM</b> is <i>month</i> ; enter two digit value (01 – 12) <b>DD</b> is <i>day</i> ; enter two digits (01 – 31) <b>YYYY</b> is <i>year</i> ; enter 4 digit value Use numeric characters only. Letters, hyphens, slashes, spaces or any other characters are not allowed.	8	Numeric	REQ
<b>lastName</b>	Number Holder’s last name If the Last Name is longer than 20, enter the first 20 characters.	20	Alpha	REQ

	<p>Must contain at least 1 character.</p> <p>Alphabetic characters only. Numbers, hyphens, slashes, or any other characters are not allowed and should be replaced with a space.</p> <p>Example: O'BRIEN should be entered as O BRIEN.</p> <p>Spaces are allowed.</p> <p>No suffixes (Jr., Sr., etc.)</p>			
<b>firstName</b>	<p>Number Holder's first name</p> <p>If the First Name is longer than 15, enter the first 15 characters.</p> <p>Must contain at least 1 character.</p> <p>Alphabetic characters only. Numbers, hyphens, slashes or any other characters are not allowed and should be replaced with a space.</p> <p>Example: O'BRIEN should be entered as O BRIEN.</p> <p>Spaces are allowed.</p>	15	Alpha	REQ
<b>middleName</b>	<p>Input middle name</p> <p>If supplied, and middle name is longer than 15, enter the first 15 characters.</p> <p>Alphabetic characters only. Numbers, hyphens, slashes or any other characters are not allowed and should be replaced with a space.</p> <p>Example: O'BRIEN should be entered as O BRIEN.</p> <p>Spaces are allowed.</p>	15	Alpha	OPT
<b>signatureType</b>	<p>Indicates Numberholder consent signature type.</p> <p>Valid values are:</p>	1	Alpha	REQ

	“E” or “e” – customer provided electronic signature			
	“W” or “w” – customer provided wet/ink signature			

## 7.2 Data Content for Response

The following data will be returned in the Response from the eCBSV Service to the client. Records returned in a bulk request will be in the same order as the records submitted.

### Response

Field Name	Max Field Length	Field Type / Format	Comments
<b>RESPONSE HEADER</b>			
<b>externalTransactionID</b>	36	A/N	From Request Header, if supplied
<b>globalTransactionID</b>	24	A/N	Generated by SSA
<b>exchangeID</b>	20	A/N	From JWT token
<b>RESPONSE BODY</b>			
<b>externalSeqNumber</b>	10	Numeric	From request body
<b>verificationCode</b>	1	Alpha	“Y” – verified (SSN data matches SSA’s records) “N” – not verified (SSN data did not match SSA’s records)
<b>deathIndicator</b>	1	Alpha	“Y” – deceased “N” – not deceased Blank – not checked <i>DI is only populated when verificationCode = Y</i>
<b>errorCode</b>	4	A/N	Error Code at the transaction level

<b>errorCodeDescription</b>	100	A/N	Error code description at the transaction level
<b>recordErrorCode</b>	4	A/N	Error Code at the record level
<b>recordErrorCodeDesc</b>	100	A/N	Error code description at the record level

### 7.3 *eCBSV Error Codes and Exception Handling*

The eCBSV service will provide an Error Code with a corresponding http Code indicating that a run time exception occurred during the call, as explained below. Your account balance will not be decremented in the event that any of the following errors has occurred.

Error Code	Error Code Description	http Code
<b>429</b>	Too many requests. Exceeding requests per second limit*	<b>429</b>
<b>4000</b>	Exchange ID is required	<b>403</b>
<b>4001</b>	Exchange ID is invalid	<b>403</b>
<b>4002</b>	Your account is not in good standing	<b>403</b>
<b>4003</b>	Forbidden	<b>403</b>
<b>8000</b>	EIN is required	<b>400</b>
<b>8001</b>	EIN is invalid	<b>422</b>
<b>8002</b>	The Permitted Entity Certification is invalid	<b>422</b>
<b>8003</b>	Insufficient balance	<b>422</b>
<b>8004</b>	Bulk transaction: number of submitted records exceeded maximum**	<b>400</b>
<b>8100</b>	Input Date of Birth is invalid	<b>400</b>
<b>8101</b>	Signature type must be W or E	<b>400</b>
<b>8103</b>	Input SSN is invalid	<b>400</b>
<b>8104</b>	Input first name is invalid	<b>400</b>
<b>8105</b>	Input last name is invalid	<b>400</b>
<b>8106</b>	Input middle name is invalid	<b>400</b>
<b>8201</b>	An error occurred – your account was not decremented***. Please resubmit your transaction	<b>500</b>
<b>8202</b>	An error occurred – your account was not decremented***	<b>500</b>
<b>8203</b>	An error occurred – your account was not decremented***	<b>500</b>

<b>8204</b>	An error occurred – your account was not decremented***. Please resubmit your transaction	<b>500</b>
<b>n/a</b>	External Sequence Number is invalid	<b>400</b>

*\* Every entity will have a throttling limit set on how many requests per second the entity is able to send.*

*\*\*Number of records allowed in a bulk transaction is 10*

*\*\*\*Contact eCBSV Help Desk to report a problem (See Section 11 of this document)*

Your account balance may or may not be decremented in the event that the following error has occurred.

Error Code	Error Code Description	http Code
<b>8300</b>	A problem has occurred. Please contact eCBSV User Support	<b>500</b>

http Code	Description
<b>200</b>	OK
<b>400</b>	Bad request
<b>401</b>	Unauthorized
<b>403</b>	Forbidden
<b>404</b>	Not Found
<b>405</b>	Invalid method
<b>422</b>	Unprocessable entity
<b>429</b>	Too many requests
<b>500</b>	Internal server error
<b>503</b>	Service unavailable



## 7.4 Sample Requests and Responses

Please refer to the Request and Response requirements in Section 7.1 and 7.2 of this document for proper tag names and formatting of the data.

### SUBMITTING A SINGLE VERIFICATION TRANSACTION

```
{
  "ein":"324658978",
  "cvsRequestList":[
    {
      "externalSeqNumber":"1234567891",
      "ssn":"123456789",
      "dateOfBirth":"01012001",
      "firstName":"MICKEY",
      "lastName":"MOUSE",
      "middleName":"DISNEY",
      "additionalParams":{
        "signatureType":"E"
      }
    }
  ]
}
```

### PRODUCES A SINGLE RESPONSE

```
{
  "errorCode":null,
  "errorCodeDesc":null,
  "cvsResponseList":[
    {
      "verificationCode":"Y",
      "verificationData":{
        "deathIndicator":""
      },
      "recordErrorCode":null,
      "recordErrorCodeDesc":null,
      "cvsRequest":{
        "externalSeqNumber":"1234567891"
      }
    }
  ]
}
```

### SUBMITTING A BULK VERIFICATION REQUEST

```
{
  "ein":"324658978",
  "cvsRequestList":[
    {
      "externalSeqNumber":"1234567891",
```

```

    "ssn":"123456789",
    "dateOfBirth":"01012001",
    "firstName":"MICKEY",
    "lastName":"MOUSE",
    "middleName":"DISNEY",
    "additionalParams":{
      "signatureType":"E"
    }
  },
  {
    "externalSeqNumber":"1234567892",
    "ssn":"123456787",
    "dateOfBirth":"02022002",
    "firstName":"DONALD",
    "lastName":"DUCK",
    "middleName":"D",
    "additionalParams":{
      "signatureType":"E"
    }
  }
]
}

```

#### PRODUCES A BULK RESPONSE

```

{
  "errorCode":null,
  "errorCodeDesc":null,
  "cvsResponseList":[
    {
      "verificationCode":"Y",
      "verificationData":{
        "deathIndicator":""
      },
      "recordErrorCode":null,
      "recordErrorCodeDesc":null,
      "cvsRequest":{
        "externalSeqNumber":"1234567891"
      }
    },
    {
      "verificationCode":"Y",
      "verificationData":{
        "deathIndicator":""
      },
      "recordErrorCode":null,
      "recordErrorCodeDesc":null,
      "cvsRequest":{

```

```

        "externalSeqNumber":"1234567892"
    }
}
]
}

```

#### SAMPLE REQUEST WITH ERRORS

```

{
  "ein":"541780389",
  "cvsRequestList":[
    {
      "externalSeqNumber":"1234567890",
      "ssn":"123456789",
      "dateOfBirth":"01012001",
      "firstName":"",
      "lastName":"MOUSE",
      "middleName":"DISNEY",
      "additionalParams":{
        "signatureType":"E"
      }
    },
    {
      "externalSeqNumber":"1234567891",
      "ssn":"123456780",
      "dateOfBirth":"01012001",
      "firstName":"DONALD",
      "lastName":"DISNEY",
      "middleName":"DUCK",
      "additionalParams":{
        "signatureType":"E"
      }
    }
  ]
}

```

#### SAMPLE RESPONSE WITH ERRORS

```

{
  "errorCode":null,
  "errorCodeDesc":null,
  "cvsResponseList":[
    {
      "verificationCode":null,
      "verificationData":null,
      "recordErrorCode":"8104",
      "recordErrorCodeDesc":"Input First Name is invalid",
      "cvsRequest":{

```

```
    "externalSeqNumber":"1234567890"
  },
  {
    "verificationCode":"Y",
    "verificationData":{
      "deathIndicator":"Y"
    },
    "recordErrorCode":null,
    "recordErrorCodeDesc":null,
    "cvsRequest":{
      "externalSeqNumber":"1234567891"
    }
  }
]
```

## 8 VERIFICATION SERVICE – EXTERNAL TESTING ENVIRONMENT

### 8.1 Overview

SSA will provide an External Testing Environment (ETE) for the eCBSV Service so that clients in development can connect to this test environment and perform Interface testing of their software with the eCBSV Service.

The ETE should not be used for high volume performance testing.

SSA recommends that the Requesting Party set up and configure an independent test environment to connect to SSA's ETE. The test environment must replicate the Production environment, including network connectivity, network security, and SSN Verifications to ensure proper handling of the responses returned to the client software.

### 8.2 Register for ETE

Prior to using the ETE Verification Service, the entity is required to register for ETE in the eCBSV Customer Connection. **Registration can only be completed once.** In the eCBSV Customer Connection, entities will be required to enter the following information:

- OpenID Connect (OIDC) Issuer URL
- Optional: Dynamic Client Registration Authorization Header Credentials

Upon successful registration of your test environment, the entity will receive their ETE OAuth Client ID.

Updates to ETE configuration will have to be handled manually through eCBSV Technical Support.

NOTE: Screen shots and instructions for ETE registration screen are included in the eCBSV Customer Connection User Guide found in Appendix D of this document.

### 8.3 Accessing eCBSV Service – External Testing Environment (ETE)

SSA's eCBSV service will be available in ETE at the following endpoints:

SERVICE ENDPOINT	PING ENDPOINT
<a href="https://ecbsvwsete.ssa.gov/cvs/verify">https://ecbsvwsete.ssa.gov/cvs/verify</a>	<a href="https://ecbsvwsete.ssa.gov/cvs/ping">https://ecbsvwsete.ssa.gov/cvs/ping</a>

To consume the eCBSV service in ETE, the Entity's API client has to pass an access token in the HTTP Authorization header as a bearer token.

#### 8.4 *ETE Test Data*

**NOTE:** ETE Test Data will be provided at a later time.

#### 8.5 *Obtaining Access Token (M2M Flow) - ETE*

The API client will obtain the access token from SSA's OAuth Authorization Server in ETE.

SSA's OAuth Authorization server in ETE will be available at the following endpoint:

##### SERVICE ENDPOINT

<https://apiauthete.ssa.gov/mga/sps/oauth/oauth20/token>



If you encounter an error when accessing this endpoint, refer to the **OAuth HTTP Error Codes** table located in the Section 4.3 of this document.

The JWT requirements in ETE are the same as those listed in the Production Section 6.5 above.

#### 8.6 *Sample Request to ETE Endpoint*

##### SAMPLE ACCESS TOKEN REQUEST

POST /mga/sps/oauth/oauth20/token HTTP/1.1

Host: apiauthete.ssa.gov

Content-Type: application/x-www-form-urlencoded

Accept: application/json

'grant\_type=client\_credentials&client\_assertion\_type=urn:ietf:params:oauth:client-assertion-type:jwtbearer&  
client\_assertion=eyJraWQyOilyV0hQU...'

#### DECODED JWT IN CLIENT\_ASSERTION FROM THE SAMPLE ABOVE

```
{
  "kid": "2WHP5YmLrVhNIWmxWe01xeNY5amlul-qHKnS955IIfY",
  "alg": "RS256"
}
{
  "iss": "https://test.entity.com:7443/auth/realms/gcp",
  "sub": "780e78d2-007a-49af-b916-5cf36978705a",
  "aud": "https://apiauthete.ssa.gov/mga/sps/oauth/oauth20/token",
  "exp": 1570725265,
  "nbf": 1570120405,
  "iat": 1570120465
}
```

SSA's OAuth Authorization server will verify the client assertion and issue the access token in JWT format.

#### ACCESS TOKEN RESPONSE

```
{
  "access_token": "eyJraWQiOiJaRVNkb3Y2dWJSQVEJrliwiYWxnIjoiUlMyNTYifQ...",
  "token_type": "bearer",
  "expires_in": 1800
}
```

The entity's API Client can now include this JWT Access Token in HTTP Header and call SSA's eCBSV Service in ETE (Ex: <https://ecbsvwsete.ssa.gov/eden/verify>)

ACCESS ECBSV SERVICE
GET /eCBSV HTTP/1.1
Host: ecbsvwsete.ssa.gov
Content-Type: application/json
Accept: application/json
Authorization: Bearer eyJraWQiOiJaRVNkb3Y2dWJSQVVQcndxSFILXNzTEJrliwiYWxnIjoiUlMyNTYifQ..."
exchangeID: XXXXXXXX
externalTransactionID: XXXXXXXXXXXX

**exchangeID** value is provided in the ETE Test Data (Section 8.3 above)

**exchangeID** HTTP header MUST be included.

The value for **externalTransactionID** HTTP header is the entity's transaction ID. This is optional. This ID is highly encouraged and significantly helps in correlating requests and troubleshooting.

## 8.7 Encryption Requirements - ETE

The JSON data request payload **must** be encrypted using JSON Web Encryption (JWE). SSA's public JSON Web Key (JWK) with details about the public key meant for encrypting the request payload will be available in the JSON Web Key Set (JWKS) endpoint.

JWKS ENDPOINT
<a href="https://apiauthete.ssa.gov/mga/sps/jwks">https://apiauthete.ssa.gov/mga/sps/jwks</a>

This will be indicated by the attribute/value "use":"enc" in the JWK.



#### EXAMPLE:

##### SSA'S JWKS ENDPOINT WITH SIGNING & ENCRYPTION JWK SAMPLE

```
{
  "keys":[
    {
      "kty":"RSA",
      "kid":"gCMwMdea-fQKPjvnG0RftNb8JLCDpY1HUGDm0BuEH8",
      "use":"sig",
      "n":"vx3yHbw3fsowtlrz9Q82tvB2mPwCjWgUu3DhKHhv1quLmg5...kxAcB1UQ",
      "e":"AQAB"
    },
    {
      "kty":"RSA",
      "kid":"ewzn-bJHwgP9CEa_zzWg27_9_q6ruxmz4G2gISXEMx0",
      "use":"enc",
      "n":"mPeQt-WxaX9STiil4EZght2FFw9MbhlQLi4tHfeCPYnXX...ltSnSWH",
      "e":"AQAB"
    }
  ]
}
```

Entities should include the **JWK** key id ( **"use":"enc"**) in the JWE header.

Entities can use the following key management algorithm (alg) and content encryption algorithm (enc) combinations to encrypt the request payload as shown in the sample below. **"alg":"RSA-OAEP-256","enc":"A256GCM" is preferred.**

#### SUPPORTED ALGORITHM:

```
{
  "alg":"RSA-OAEP",
  "enc":"A256CBC-HS512",
  "kid":"ewzn-bJHwgP9CEa_zzWg27_9_q6ruxmz4G2gISXEMx0"
}
{
  "alg":"RSA-OAEP",
  "enc":"A256GCM",
  "kid":"ewzn-bJHwgP9CEa_zzWg27_9_q6ruxmz4G2gISXEMx0"
}
{
  "alg":"RSA-OAEP-256",
  "enc":"A256CBC-HS512",
  "kid":"ewzn-bJHwgP9CEa_zzWg27_9_q6ruxmz4G2gISXEMx0"
}
```

```
{
  "alg": "RSA-OAEP-256",
  "enc": "A256GCM",
  "kid": "ewzn-bJHwgP9CEa_zzWg27_9_q6ruxmz4G2gISXEMx0"
}
```

## SAMPLE REQUEST

BEARER JWT
<p>POST /eden/verify HTTP/1.1</p> <p>Host: ecbsvwsete.ssa.gov</p> <p>Accept: application/json</p> <p>Authorization: Bearer eyJraWQiOiJaRVNkb3Y2dWJSQVVGcndxSFllXNzTEJrliwiYWxnLjoiUlMyNTYifQ...</p> <p>exchangeID: XXXXXXXX</p> <p>externalTransactionID: XXXXXXXXXX</p> <p>eyJhbGciOiJSU0EtTOFFUC0yNTYiLCJlbmMiOiJBMjU2R0NNIiwia2lkIjoizXd6bi1iSkh3Z1A5Q0VhX3p6V2cyN</p> <p>185X3E2cnV4bXo0RzJnSVNYRU14MCJ9.Cb_kYnv3hm.sAALXJ1k</p> <p>tkwqMkMilyHR4L61o9J668g..JlUYp1IXT4B59xg.S8eKQhVpvdKC9qn9q9igKQ</p>

COMPONENT	SAMPLE JWE SNIPPET	NOTES
<b>JWE Header</b>	<p>Decoded Value</p> <pre>{   "alg": "RSA-OAEP-256",   "enc": "A256GCM",   "kid": "ewzn-bJHwgP9CEa_zzWg27_9_q6ruxmz4G2gISXEMx0" }</pre>	<p>Base64 encoded ,</p> <p>This header can also contain other attributes like Key ID (“kid” ) , JSON Web Key , JWK Set URL (jku) , (X.509 Certificate) x5c etc – and these are Registered Header Parameter Names</p>

## 9 AVAILABILITY AND PERFORMANCE

### 9.1 *Availability*

SSA will have two scheduled maintenance periods per month on the 2nd and 3rd weekend (Saturday into Sunday) of the month between 11:00 pm to 8:00 am EST.

These will only be used as needed.

This will be adjusted as needed.

### 9.2 *Performance*

SSA is currently closely monitoring the system and adjusting configuration to maintain average response times of eCBSV system within SSA's environment of less than 500ms.

*NOTE: SSA is in the Initial Roll Out period of the system and this information will be adjusted as needed.*

## 10 HEALTH CHECK

### 10.1 Operation

GET /ping

Description: This operation can provide eCBSV health status.

HEALTH PING ENDPOINT
<a href="https://ecbsvws.ssa.gov/eden/ping">https://ecbsvws.ssa.gov/eden/ping</a>

### 10.2 Parameters

Type	Name	Description	REQ/OPT
Header	Authorization	Unique access token which is valid for 30 minutes. Ex. Bearer XX XXXXX	REQ
Header	Content-type	Identifying the content of the payload as JSON. Only accept "application/json".	REQ
Header	Accept	Identifying the content of the payload as JSON. Only accept "application/json".	REQ
Header	ExchangeID	Provided by SSA after successful enrollment	REQ

### 10.3 Responses

Field	Optional	Description
status	No	One of the following values: <ul style="list-style-type: none"><li>"UP" - the service is healthy</li><li>404 error - the service is not healthy</li></ul>

### 10.4 Sample request

GET /ping
<b>Health Check</b>
<pre>{   "status": "UP" }</pre>

# 11 CONTACT US

## 11.1 *When to contact eCBSV Technical Support*

- After your in-house technical team has reviewed the issue(s) and they are unable to resolve.
- If you have received an error response in Production or the External Testing Environment (ETE) which, while you can work around it, causes you to take extra step(s) that you shouldn't have to.
- If the links provided in this document are not working.

## 11.2 *eCBSV Technical Support Contact Information*

- Email address: [eCBSVHelpDesk@ssa.gov](mailto:eCBSVHelpDesk@ssa.gov)
- Hours of Operation:
  - 7:00 AM – 7:00 PM Eastern Time, Monday to Friday, excluding all Federal Holidays

## 11.3 *What is needed when contacting eCBSV Technical Support*

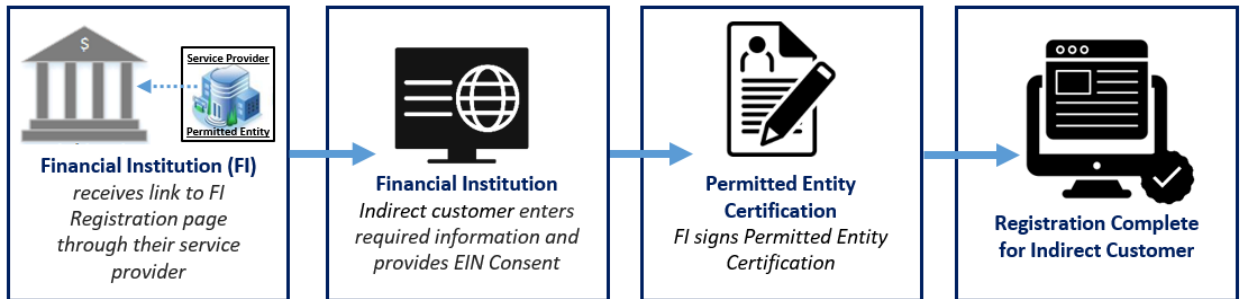
When you contact the eCBSV Help Desk, via email, please be prepared to provide the following information:

- ExchangeID
- Company's Name and EIN
- External Transaction ID (optional)
- Date and time of issue
- A description of the problem (Example: "I can't successfully validate my OIDC Issuer URL")
  - If the problem can be reproduced:
    - List the steps you took to create it
    - Provide screen shot(s) of any error message(s) that is displayed
    - Include any additional supporting documentation such as sample reports or any other helpful information
  - If the problem cannot be reproduced, i.e., occurs sporadically or inconsistently:
    - Describe the circumstances in which it occurred and the symptoms observed
    - Provide screen shot(s) of any error message(s) that is displayed
    - Include any additional supporting documentation such as sample reports or any other helpful information.
- Please provide a point of contact:
  - Contact name,
  - Contact information (phone # and email),
  - An alternate contact person, if available.

# APPENDIX

## Appendix A: Financial Institution Registration

The diagram displayed below provides a high-level overview of the steps required by a Financial Institution to register with eCBSV, which will allow them to work through a Service Provider to verify Numberholder information. For more information on Financial Institution Registration, go to <https://www.ssa.gov/dataexchange/eCBSV/>



NOTE - Screen shots and instructions for using the Financial Institution Registration screen will be provided at a later time.

## Appendix B: Supported Certificate Authorities

The following is a list of supported CAs:

Name (Link)	Certification Practice Statement	Valid Certificates	Link to Certificate Downloads
<a href="#">Amazon Trust Services LLC</a>	<a href="#">Statement</a>	Amazon Root CA 1 Amazon Root CA 2 Amazon Root CA 3 Amazon Root CA 4 Starfield Services Root Certificate Authority - G2	<a href="https://www.amazontrust.com/repository/">https://www.amazontrust.com/repository/</a>
<a href="#">Digicert, Inc.</a>	<a href="#">Statement</a>	DigiCert High Assurance EV Root CA	<a href="https://www.digicert.com/digicert-root-certificates.htm">https://www.digicert.com/digicert-root-certificates.htm</a>
<a href="#">Entrust Datacard</a>	<a href="#">Statement</a>	Entrust Root Certification Authority Entrust Root Certification Authority - G2 Entrust Root Certification Authority - EC1	<a href="https://www.entrustdatacard.com/pages/root-certificates-download">https://www.entrustdatacard.com/pages/root-certificates-download</a>
<a href="#">GlobalSign</a>	<a href="#">Statement</a>	GlobalSign Root R1 GlobalSign Root R3 GlobalSign Root R6 GlobalSign Root R46	<a href="https://support.globalsign.com/customer/en/portal/articles/1426602-globalsign-root-certificates">https://support.globalsign.com/customer/en/portal/articles/1426602-globalsign-root-certificates</a>

Name (Link)	Certification Practice Statement	Valid Certificates	Link to Certificate Downloads
		GlobalSign ECC Root R5 GlobalSign Root E46	
<a href="#">GoDaddy Inc</a>	<a href="#">Statement</a>	GoDaddy Class 2 Certification Authority Root Certificate - G2 GoDaddy Root Certificate Authority - G3 GoDaddy Root Certificate Authority - G4 Starfield Class 2 Certification Authority Root Certificate - G2 Starfield Root Certificate Authority - G3 Starfield Root Certificate Authority - G4	<a href="https://ssl-cpp.godaddy.com/repository?origin=CALLISTO">https://ssl-cpp.godaddy.com/repository?origin=CALLISTO</a>
<a href="#">Network Solutions, LLC</a>	<a href="#">Statement</a>	Network Solutions Extended Validation (EV) CA Network Solutions EV Root	<a href="http://www.networksolutions.com/support/where-can-i-locate-the-network-solutions-nsprotect-root-and-intermediate-certificate-files/">http://www.networksolutions.com/support/where-can-i-locate-the-network-solutions-nsprotect-root-and-intermediate-certificate-files/</a>
<a href="#">SecureTrust</a>	<a href="#">Statement</a>	Extended Validation	<a href="https://certs.securetrust.com/support/support-root-download.php">https://certs.securetrust.com/support/support-root-download.php</a>



Name (Link)	Certification Practice Statement	Valid Certificates	Link to Certificate Downloads
<a href="#">Sectigo</a>	<a href="#">Statement</a>	ComodoCertificationAuthority AAACertificateServices	<a href="https://sectigo.com/resources/sectigo-root-intermediate-certificate-files">https://sectigo.com/resources/sectigo-root-intermediate-certificate-files</a>
<a href="#">SSL.com</a>	<a href="#">Statement</a>	SSL.com EV Root Certification Authority RSA R2 (Root)	<a href="https://www.ssl.com/article/ssl-com-root-certificates/">https://www.ssl.com/article/ssl-com-root-certificates/</a>

### **Appendix C: Customer Connection User Guide**

eCBSV Customer Connection User Guide will be provided at a later date.

## Appendix D: Acronyms

The following is a list of acronyms used throughout this document

Acronyms	Definition
<b>API</b>	Application Programming Interface
<b>eCBSV</b>	Electronic Consent Based SSN Verification
<b>EIN</b>	Employer Identification Number
<b>ETE</b>	External Testing Environment
<b>HTTP</b>	Hypertext Transfer Protocol
<b>IdP</b>	Identity Provider
<b>JSON</b>	JavaScript Object Notation
<b>JWE</b>	JSON Web Encryption
<b>JWT</b>	JSON Web Token
<b>JWK</b>	JSON Web Key
<b>JWKS</b>	JSON Web Key Set
<b>OAuth</b>	Open Authorization
<b>OIDC</b>	OpenID Connect
<b>REST</b>	Representational State Transfer
<b>SSL</b>	Secure Socket(s) Layer
<b>SSN</b>	Social Security Number
<b>URL</b>	Uniform Resource Locator